eCARE Update

The latest news about the new electronic patient record system

eCARE Training

In the spring next year we are introducing our new electronic patient record system – eCARE. eCARE will be more than a computer system – it will transform the way we work, making sense of our busy, complex health services and using health information in clever ways.

As we get closer to implementation, the next step is ensuring that all members of staff are trained appropriately on how to use the system. The eCARE training schedule will be launched early in the New Year, detailing the relevant modules you need to attend to make sure you're ready for go-live in April 2018.

Below we have outlined some more information about the training, why it is important and how you can get involved.

Why is training important?

It's easy to think of eCARE as simply a computer system that takes our current paper-based health records and stores them digitally. In reality, eCARE will bring about a change in how we work.

eCARE will mean that all clinical staff and many other besides will have to become regular computer users to do their job.

In order to make sure you're ready to use the new system, eCARE training will teach you all you need to know to get off to a flying start when the system goes live on Saturday 14 and Sunday 15 April 2018.

You will be able to book eCARE training online via the Trust intranet, much like mandatory training. Training will take place between February 2018 and March 2018 and you will have been matched to a specific course, with tailored modules, that are relevant to your job role.

Once the eCARE training courses are released in early January, you can pick the sessions you want to attend, ask your line manager for permission and once agreed, book to attend the modules applicable to you.

Instructions for booking and the full training schedule will follow early in the New Year.

Make sure you're ready for training

The areas affected by the eCARE programme going live in April 2018 will be:

- The emergency department,

- Maternity,
- Nursing,
- Doctors and allied health professionals documentation and administration,
- Order communications for Pathology, Radiology, Cardiology and Endoscopy,
- Electronic ordering, prescribing and medicine administration,
- Patient administration improvements.

If your area of work will be impacted by the rollout of eCARE you will be required to take part in **training during February and March**. To ensure you have the time to do your eCARE mandatory training please **ensure you are up to date with your statutory and other mandatory training**. Additional mandatory training courses have been made available to help you do this.

All requests for **leave** will be carefully considered over the training and go live periods to ensure operationally your areas are safely staffed and at the same time staff are available for training. Please advise your line managers as soon as possible if you require leave over these periods

Spread the word, there will be **regular updates** however please ensure you **share** with colleagues who do not have regular or easy access to emails