The latest news about the new electronic patient record system

eCARE goes live in 45 days

There are only 45 days to go until go-live weekend.

That's just 31 workings days and six weekends time.

Make sure you're eCARE ready by attending eCARE training and having an active Smartcard with which you can log in. **Without it you will not be able to do your jobs.**

Test out eCARE in the play domain

The eCARE play domain is now available to staff who have completed their training and want to test the new system in a safe environment.

You can find the eCARE play domain icon on your computer desktop and it will give you the opportunity to test your new found knowledge on the system that goes live on 14 and 15 April.

Full instructions on how to login to the play domain can be found here.

There are 3000 dummy patients set up in the play domain. These are all in different states - some are set up and suitable for nurses to use, some are for doctors etc. You can access a file here that tells you exactly which patients you could use.

The play domain is a safe environment in which to practice and make mistakes – it is not the finished product so any glitches you discover will be fixed before go-live of the actual system. It is also worth noting that the level of access on the live system may vary from that which is available to you in the play domain.

Training begins

eCARE training started on Monday (19 February) and feedback from attendees has so far been very good.

All staff should have a 'Good to Go' eCARE passport to help them track their progress in training and to ensure they are ready for eCARE go-live on 14 and 15 April.

If you haven't already received your passport please ask your line manager or contact communications@mkuh.nhs.uk. A number of passports will also be available in each training room.

If you haven't already booked your eCARE training please do so as soon as possible. Instructions on how to book your training can be found here -
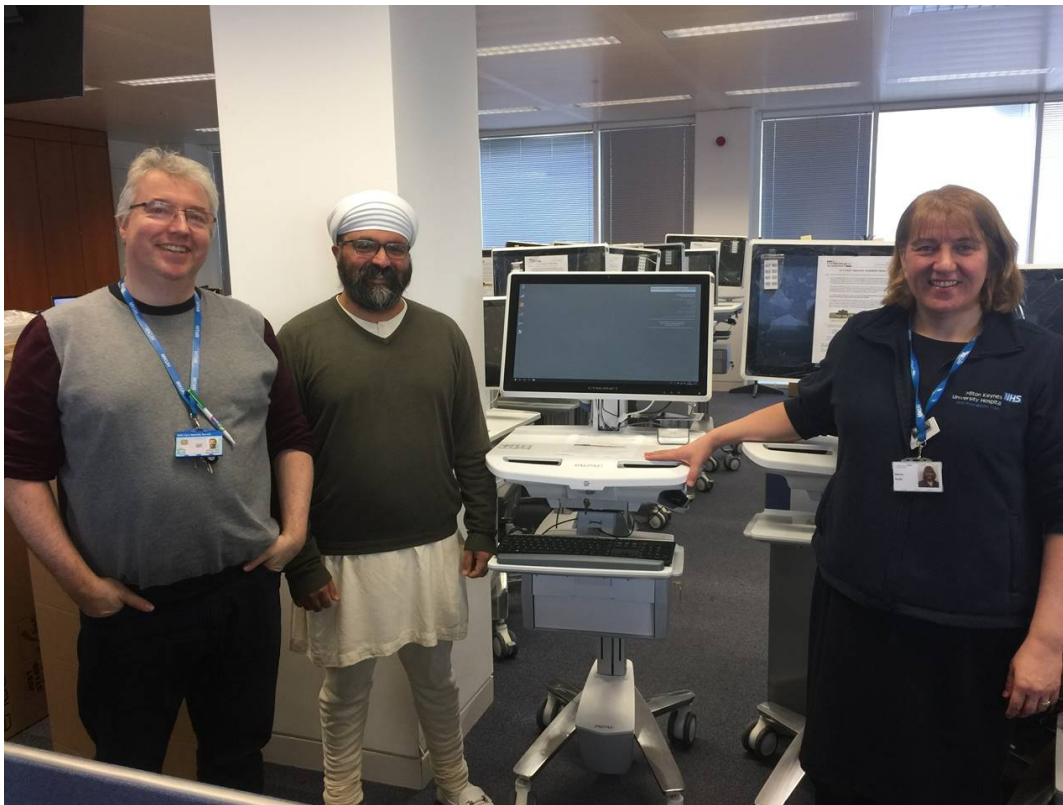
https://intranet.mkuh.nhs.uk/ecare/training

PLEASE NOTE: You do not have to have an active Smartcard to undertake training - you will however need one to use the system when it goes live.

You have to ENROL onto your required training course and then BOOK onto the session you have agreed with your line manager to attend.

Just enrolling on a course DOES NOT mean you are booked onto a session and you must ensure you BOOK.

WoW - new devices are here

Over 160 new workstations on wheels (WoWs) and 71 new EPMA drug charts have started to arrive this week in preparation for eCARE go-live on 14 and 15 April.

These new devices, which will help to ensure you can easily access eCARE, will be arriving in batches during February and March, and will be delivered to the relevant areas by the eCARE and IT teams.

You won't even have to wait for eCARE go-live, which is in 49 days' time, to use the devices - you can start using them as soon as they are installed and ready.

We will notify wards and departments ahead of receiving the new equipment to ensure they are ready.

The installation team will need to conduct preparatory work to identify suitable locations for accessories, including battery charging cradles. Please give any assistance to the eCARE and IT team when they get in contact, to ensure that this goes as smoothly as possible.

Smartcard clinics

You will need an active Smartcard to use the eCARE system and enjoy all the exciting benefits the system will bring from go-live on 14 and 15 April 2018.

If you work in an area where eCARE goes live in April and do not have an active Smartcard, you will not be able to use the system and therefore will not be able to work.

To help make sure your Smartcard is eCARE ready, we'll be running a number of Smartcard clinics in the Eaglestone Restaurant from Wednesday 28 February 2018.

You can visit the stand to:

- To obtain and fill out a Smartcard registration form
- To have your picture taken and submit your Smartcard application (provided you have a completed request form signed by your line manager and the correct ID)
- Unlock your Smartcard and reset the passcode

Smartcard clinics will run on the following dates, in the following areas between 11:30pm and 2pm.

Date	Location
28 February	**Outside Eaglestone Restaurant**
2 March	**Outside Eaglestone Restaurant**
6 March	**Outside Eaglestone Restaurant**
8 March	**Inside Eaglestone Restaurant**
14 March	**Eaglestone Function Room**
15 March	**Inside Eaglestone Restaurant**
21 March	**Outside Eaglestone Restaurant**
22 March	**Eaglestone Function Room**
23 March	**Eaglestone Function Room**
26 March	**Eaglestone Function Room**
27 March	**Inside Eaglestone Restaurant**

To submit a Smartcard application at the clinic, you will need to bring a completed request form signed by your line manager and three forms of required ID. Examples of required ID and more information can be found at https://intranet.mkuh.nhs.uk/registration

Link people to arrive soon

Each ward and department will soon receive an eCARE "link person" to visit their area regularly to offer help and support with Smartcards and other preparations for go-live.

These people are staff already working in the Trust who, as part of their day-to-day roles, will work alongside Super Users to ensure that colleagues are ready for eCARE go-live.

We'll bring you news of which person will be linked to your ward and department shortly. And please give them a warm welcome when they visit you - they are there to help!