

Milton Keynes University Hospital is implementing the eCARE clinical system which will increase patient safety and improve patient care. The eCARE system will provide improved access to clinical information and decision support which will enable a more efficient way of working.

What will be available at Go Live in the eCARE system

Nursing

- Clinical Note Types – Specialist Nurses
- Clinical Orders Catalogue
- Orders
- Safeguarding

Doctors

- Orders

AHP's – Physio/OT/SaLT/Dietitians

- Scheduling of clinics and appointments (OP and Community – excluding SaLT)
- Review of all clinical information, including documentation, observations and results
- Summary view of relevant clinical information
- Progress note per main therapy (SOAP note format)
- Electronic ordering/prescribing
- Discharge planning and discharge letters

Order Comms

- Favourite folders for commonly requested tests which can be tailored to clinician, specialty discipline or patient condition
- Electronic results endorsing, view results and document action taken
- Trend results
- Clinical messaging including transfer of patients results to another clinician
- Phlebotomy

What will not be available in the eCARE system at Go Live and will continue on paper as current process

- Paper processes and use of EDM as now
- Vitals recording as current process

- Outpatients clerking (built – to be added later)
- Specialist bespoke software

- Specialist assessment documentation
- SaLT outpatients
- OP/community referrals

- ECG's requests but results not available electronically
- Paper request for tertiary hospitals
- Consent forms
- POC results in EDM as now

What will be available at Go Live in the eCARE system

PAS

- Automatic modifying of follow up appointments
- Offer Forms - to cancel appointments with correct logic reasons
- Logic to stop encounters being utilized more than once for first appointments
- Order Comms requests for follow up appointments

What will not be available in the eCARE system at Go Live and will continue on paper as current process

- The ability to remove the existing encounter when rescheduling an appointment.