

Milton Keynes University Hospital is implementing the eCARE clinical system which will increase patient safety and improve patient care. The eCARE system will provide improved access to clinical information and decision support which will enable a more efficient way of working.

What's in the eCARE system?

Nursing

- Depart process-Print out summary

Doctors

- Patient dashboards including patient lists
- Discharge including electronic discharge
- Hospital @ night

AHP's – Physio/OT/SaLT/Dietitians

- Electronic referrals (IP only)
- Scheduling of clinics and appointments (OP and Community – excluding SaLT)
- Review of all clinical results
- Electronic ordering
- Depart Process

EPMA

- Allergy Recording
- Medicines Reconciliation - Discharge (TTO's only)

What's not in the eCARE system and will continue on paper as current process

- Clinical Notes
- Paediatric Basic Admission Assessment
- Pathways of Care-including iSBAR, Sepsis
- Nursing Assessment Forms
- Care Plans
- Safeguarding
- DNaCPR paper process on paper as current

- Clinical notes
- Patient pathways
- Specialist bespoke software
- Paediatric HDU pathway

- Clinical notes
- Specialist assessment documentation
- Discharge planning

- Prescription charts
- Pharmacy verification and Intervention

What's in the eCARE system?

Order Comms

- Favourite folders for commonly requested tests which can be tailored to clinician, specialty discipline or patient condition
- Electronic results endorsing, view results and document action taken
- Trend results
- Clinical messaging including transfer of patients results to another clinician
- Phlebotomy

PAS

- Automatic modifying of follow up appointments
- Offer Forms - to cancel appointments with correct logic reasons
- Logic to stop encounters being utilized more than once for first appointments
- Ward discharge requests for follow up appointments
- Order Comms requests for follow up appointments

What's not in the eCARE system and will continue on paper as current process

- Paper request for tertiary hospitals
- Consent forms

- The ability to remove the existing encounter when rescheduling an appointment.