



QRG -	- Clinical Intervention - Pharmacy	
No.	Action	Responsibility
1.	Option 1: From Pharmacy Meds Manager select "Intervene", click on continue with Step 2. Active Aspirin 75 mg tablet (soluble) oral ONCE a day (None) Accept Enquire History Intervene Reject Verify	Pharmacist / MMT
	Option 2:         In PowerChart > Requests / Care Plans right-click on the medication, select         "Occurrent Intervention" and continue with Step 2.         Image: Status in Details       Details         Image: Status in Details       Detailstatus intentenails <td< th=""><th></th></td<>	
	Rechelule Administration Times         Document Intervention         Document Intervention         Difficult & diffuseror         Option 3:         In PowerChart > Ad Hoc > All Forms> Clinical Pharmacy, then continue with Step 2         Image: State of the	
	Allitems     Admit/Discharge/Transfer     Arbulatory Care     Ancillary     Asmt/T x/Monitoring     Assessment     Basic Care     Cardiac Rehabilitation     Cardiology     Clinic Nurse Supply     Clinical Pharmacy     Collection	
2.	<ul> <li>Antimicrobial Stewardship</li> <li>Pharmacy Antimicrobial</li> <li>Pharmacy Clinical Intervention</li> </ul>	Pharmacist / MMT
3.	Click on	Pharmacist / MMT





4.	Select Intervention Type Intervention Type Adverse drug reaction Advice on admin route / formulation / IV incompatibility Drug contraindicated Drug History Discrepancy Duration of therapy Formulary choice / prescribing within guidelines Inappropriate doce / frequency IV Contract with advectory	Pharmacist / MMT
	Patient prescribed a drug for which there is a recorded allergy Patient prescribed a drug for which there is a recorded allergy Significant interaction / duplication TDM advice Wrong drug Wrong patient n	
5.	Complete the medication's details Medication(s) Details Aspirin	Pharmacist / MMT
6.	Complete the prescriber and who the intervention has been reported to (if applicable)         Prescriber       TEST, Consultant         Reported To       Test, ClinPrac01	Pharmacist / MMT
7.	Complete to alert the clinicians if appropriate         Inform Team       Inform         Intervention Alerting       Inform         Alert Clinicians       Alert Clinicians         Intervention is completed.       Note:	Pharmacist / MMT
8.	Output       Intervention Location       Intervention Time         Orug Chart       Output Output ient Prescription       Output ient Prescription       Output ient Prescription         Other:       Output ient Prescription       Output ient Prescription       Output ient Prescription         Other:       Output ient Prescription       Output ient Prescription       Output ient Prescription         Other:       Output ient Prescription       Output ient Prescription       Output ient ient ient ient ient ient ient ien	Pharmacist / MMT
9.	Complete details of the intervention that need to be communicated to the prescriber           Details         Document additional relevant details           Please review	Pharmacist / MMT
10.	If known, complete outcomes         Prescriber Response       Patient Clinical Outcome         Accepted       No Ham = Error did not reach patient or no harm caused         Not accepted       Low Harm = Mininal harm requiring additional observations or minor treatment         Pending       Patient discharged before response         Other:       Severe Harm = Permanent harm or harm requiring interventions         Data       Error contributing to or resulting in patients death	Pharmacist / MMT
11.	Check this box only if the intervention has been completed and resolved Intervention Complete?	Pharmacist / MMT
12.	Select the save icon to save the form if the intervention is outstanding. <b>DO NOT SIGN</b> at this point (only do that when the intervention is resolved).	Pharmacist / MMT





13.	An intervention symbol will appear next to the drug in the request and care plans view, clicking this will open the form for the doctor to review and action.	Pharmacist / MMT
14.	To <b>complete</b> the intervention, modify the intervention form. This can be accessed by clicking on the intervention icon. Medication of the intervention icon. Medication of the intervention of the intervention. This order is yet to be verified by a pharmacist. This order is yet to be verified by a pharmacist. Click to view 1 update unacknowledged intervention. Last updated by: Test, Pharmacist01 On: 22/11/2017 10:11 WET Alternatively, if the intervention is not against a particular medication, navigate to the form browser to find the intervention form. Right-click on it and select "modify" to open the form.	Pharmacist / MMT
	Clinician Workflow Obstetrics View Newborn Summary Results Review Requests/Care Plans + Add Drug Chart Task List Assessments/Fluid Balance Clinical Notes Allergies + Add Problems and Diagnoses Form Browser Mi forms Turusday 02 November 2017 GMT 13227 GMT Pharmac; Milergy Recording (Auth (Verified)) - Test, ClinPrac01 12201 GMT Pharmacy Allergy Recording (Auth (Verified)) - Test, ClinPrac01 12100 GMT VTE Risk Assessment (Auth (Verified)) - Test, ClinPrac01 12201 GMT Pharmac; Milergy Recording (Auth (Verified)) - Test, ClinPrac01 12201 GMT Pharmac; Milergy Recording (Auth (Verified)) - Test, ClinPrac01 12100 GMT VTE Risk Assessment (Auth (Verified)) - Test, ClinPrac01 12200 GMT VTE Risk Assessment (Auth (Verified)) - Test, ClinPrac01 13237 GMT Ph 13247 GMT Ph 13257 GMT Ph 1327 GMT Ph 1327 GMT Ph 13247 GMT Ph 1327 GMT Ph	
15.	Review the prescriber's response and update the outcome if necessary         Prescriber Response       Patient Clinical Outcome	Pharmacist / MMT
16.	Check option that intervention is complete Intervention Complete? Yes	Pharmacist / MMT
17.	Sign intervention <b>v</b> to complete it and remove from the PCO column.	Pharmacist / MMT





	100%	• • • •											
РСО	×	+			_								
Patient List: RD8-GH G	eneral Me	dicine - Ward 18 🗸 List Maintenance Est	ablish Rela										
Location	Α.	Patient	М.	U	AKI	I	М	<b>C</b>	MDS				
RD8-GH Ward 18 Bay A - 01	Q	<b>WINIFRED, ZZZTEST</b> 97 yrs F DOB: Oct 20, 1920 NHS: MRN: 865136	8 9 9		-				No				
RD8-GH Ward 18 Bay A - 02	o	*ZZZTEST, EPMA DISCHARGE 41 yrs M DOB: Jan 1, 1976 NHS: MRN: 864890	0 0 0	5	:	2	)		No				
RD8-GH Ward 18 Bay A - 03	۵	<b>ZZZEPMA3, TEST 3</b> 52 yrs M DOB: Dec 12, 1965	8	Int	erventions								
Alternatively "Intervention Pharmacy Tasks Disc Task retrieval complet \$\$ \$\$ \$\$ \$\$ \$\$ \$\$ \$\$ \$\$ \$\$ \$\$ \$\$ \$\$ \$\$	v ope is" T harge Vali ed eduled Dat Doct/2017	MRN: 864360 An interventions are vis Tab in the Pharmacy M dation Discharge Dispensing Outpatient te and Time Task Status Mnemonic 09:36 BST Overdue Medication History 16:56 GMT InProcess Furosemide	ible eds	from Mana ails ed on: 19/0 nerated or mg - ROUTE	mulary choic ration of ther the Ta ger ct/17 09:36:54 der for medici : oral - tablet	BST les history	st in	Pow	/erC	Cha	or the ted By	Task Med	Descri cation macy (
Alternatively "Intervention Task retrieval complet Sch Sch Sch Sch Sch Sch Sch Sch Sch Sch	A ope Is T harge Valied eduled Dat Oct/2017 Nov/2017 Nov/2017	MHS: MRN: 864360 en interventions are vis Tab in the Pharmacy M dation Discharge Dispensing Outpatient te and Time Task Status Mnemonic 09:36 BST Overdue Medication History 16:56 GMT InProcess Furosemide I 16:56 GMT InProcess Misoprostol I	Order Dett Requeste System ge DOSE: 40 n	ails ails ails ails ails ails ails ails	the Ta ger th: 100,000,000,000,000,000,000,000,000,000	BST BST BST Les history once ONL nal - tablet	y - START	18/Sep/ NLY - ST/	ines /erC	Cha Cha D Test	or the ted By Pharmacis	Task Med t01 Phar	Descri cation macy ( macy (
Alternatively "Intervention Task retrieval complet (*) (*) (*) (*) (*) (*) (*) (*) (*) (*)	v ope is "T harge Vali ed eduled Dat Det/2017 Nov/2017	MHS: MRN: 864360 en interventions are vis Tab in the Pharmacy M dation Discharge Dispensing Outpatient te and Time Task Status Mnemonic 09:36 BST Overdue Medication History 16:56 GMT InProcess Furosemide 16:56 GMT InProcess Misoprostol	Order Det Requeste System ge DOSE: 40 m DOSE: 800	Fo Du from Mana ails ails did on: 19/0 nerated or neg - ROUTE microgram	mulary choic ration of ther the Ta ger ct/17 09:36:54 der for medici : oral - tablet - ROUTE: vagi	BST BST BST BST Ses history once ONL hal - tablet	Y - START	18/Sep/ NLY - ST/	17 09:46:	Cha Cha D Test	or the rted By Pharmacis	Task Med 01 Phar	Descri cation macy ( macy (
Alternatively "Intervention Task retrieval complet Cask retrieval complet	A ODE IS T harge Vali ed eduled Dat Dct/2017 Nov/2017 Nov/2017	MHS: MRN: 864360 en interventions are vis Tab in the Pharmacy M dation Discharge Dispensing Outpatient te and Time Task Status Mnemonic 09:36 BST Overdue Medication History 16:56 GMT InProcess Furosemide F 16:56 GMT InProcess Misoprostol C Admitted: 19/Oct/2017 09	Order Det. Requeste System ge DOSE: 40 n DOSE: 40 n DOSE: 800	ails ails d on: 19/0 nerated or ng - ROUTE microgram	mulary choic ration of ther the Ta ger t/17 09:36:54 der for medicii : oral - tablet - ROUTE: vagi Climi	BST BST Ies history once ONL hal - tablet	Y - START	IN guidel	verC	Cha D Test	or the rted By Pharmacia	Task Med 01 Phar	Descri ication macy ( macy (
Alternatively "Intervention Pharmacy Tasks Disc Task retrieval complete Task r	v ope is " T harge Vali eduled Dat Doct/2017 Nov/2017 Nov/2017 nknown Ambul	MRN: 864360 en interventions are vis Tab in the Pharmacy M dation Discharge Dispensing Outpatient te and Time Task Status Mnemonic 09:36 BST Overdue Medication History 16:56 GMT InProcess Furosemide 16:56 GMT InProcess Misoprostol Admitted: 19/Oct/2017 09 atory Profile Results Intervention	ible eds Order Det Requeste System ge DOSE: 40 r DOSE: 40 r DOSE: 800	ails ails d on: 19/0 nerated or: microgram	mulary choic ration of ther the Ta ger ct/17 09:36:54 fer for medici - ROUTE: vagi Clinic	BST les history once ONL hal - tablet	Y - START	Pow	verC	Cha D Test	or the ted By Pharmacia	Task Med 001 Phar	Descri cation macy ( macy (
Alternatively "Intervention Task retrieval complet \$\$ \$\$ \$\$ \$\$ \$\$ \$\$ \$\$ \$\$ \$\$ \$\$ \$\$ \$\$ \$\$	Ambul	MRN: 864360 An interventions are vis Tab in the Pharmacy M dation Discharge Dispensing Outpatient te and Time Task Status Mnemonic 09:36 BST Overdue Medication History 16:56 GMT InProcess Furosemide 16:56 GMT InProcess Misoprostol 16:56 GMT InProcess Inservice I Admitted: 19/Oct/2017 09 10 10 10 10 10 10 10 10 10 10	Order Det Requeste System ge System ge DOSE: 40 r DOSE: 800	ails ails microgram	rrulary choic ration of ther the Ta Iger child 09:36:54 der for medici oral - tablet - ROUTE: vagi	es / prescrit ppy sk lis es history once ONL nal - tablet cian: Q	Y - START	IB/Sep/	17 09:46/5	Cha 0 Test	or the ted By Pharmacia	Task Med 01 Phar	Descri cation macy (
Alternatively "Intervention" Pharmacy Tasks Disc Task retrieval complete Task retrieval complete Task retrieval complete Sch Pragnant U Acute Profile Pharmacy Task	r ope ss" T harge Vali eduled Data Dect/2017 New/2017 nknown Ambui	Admitted: 19/Oct/2017 09 Admitted: 19/Oct/2017 09 Admitted: 19/Oct/2017 09 Admitted: 19/Oct/2017 09 Admitted: 19/Oct/2017 09 Discharge Validation	Order Det Requeste System ge DODSE: 800 OSE: 80	ails ails aid on: 19/0 nerated or ng - ROUTE	the Ta ger (1/17 09:36:54 der for medicii : oral - tablet - ROUTE: vagi	BST BST isan: C	Y - START	In guidel	verC	Cha	or the rted By Pharmacia	Task Med 001 Phar	Descri cation macy ( macy (
Alternatively "Intervention Task retrieval complet (*) (*) (*) (*) (*) (*) (*) (*) (*) (*)	r ope ss" T harge Valie eduled Data eduled Data eduled Data Sct/2017 Nov/2017 Nov/2017 Nov/2017 Nov/2017	MRN: 864360 en interventions are vis Tab in the Pharmacy M dation Discharge Dispensing Outpatient te and Time Task Status Mnemonic 09:36 BST Overdue Medication History 16:56 GMT InProcess Furosemide 16:56 GMT InProcess Misoprostol Admitted: 19/Oct/2017 09 Admitted: 19/Oct/2017 09 Natory Profile Results Intervention Pischarge Validation Discharge D	Order Det eds	from Mana ails ails ails d on 19/0 nearated or nearated or nearated or nearated or nearated or nearated or nearated microgram	rrulary choic ration of ther the Ta Iger ct/17 09:36:54 fer for medicii oral - tablet - ROUTE: vagi Clinic utpatient	BST es history nal - tablet	Y - START	18/Sep/	verC	Cha O Test	or the ted By Pharmacia	Task Med 01 Phar	Descri cation macy ( macy (
Alternatively "Intervention Task retrieval complet	r ope s" T harge Vali eduled Data Dat/2017 Nov/2017 Nov/2017 Nov/2017 Nov/2017 Nov/2017	MRN: 864360 en interventions are vis Tab in the Pharmacy M dation Discharge Dispensing Outpatient te and Time Task Status Mnemonic 09:36 BST Overdue Medication History 16:56 GMT InProcess Furosemide 16:56 GMT InProcess Furosemide 16:56 GMT InProcess Misoprostol Admitted: 19/Oct/2017 09 N latory Profile Results Intervention Discharge Validation Discharge D leted	Order Det eds    eds   	from Mana ails ails rerated or mg - ROUTE microgram	the Ta ager the Ta ager t/17 09:36:54 der for medicit : oral - tablet - ROUTE: vagi Clinit utpatient	BST es history and tablet istan: Q	Y - START	Row	verC	Cha D Test	or the ted By Pharmacis	Task Med 101 Phar	Descri cation macy ( macy (
Alternatively "Intervention Task retrieval complete Task retrieval complete Task retrieval complete Task retrieval Pregnant: U Acute Profile Pharmacy Task Task retrieval	r ope ss" T harge Vali ed deduled Dabage Doct/2017 Nov/2017 Nov/2017 Nov/2017 Ambul asks [ ] asks [ ]	MRN: 864360 en interventions are vis Tab in the Pharmacy M dation Discharge Dispensing Outpatient te and Time Task Status Mnemonic 09:36 BST Overdue Medication History 16:56 GMT InProcess Furosemide 16:56 GMT InProc	Order Dete leds	ails ails id on: 19/0 nerated or ng - ROUTE microgram	mulary choic ration of ther the Ta iger dt/17 09:36:54 der for medicii : oral - tablet - ROUTE: vagi Climi utpatient nic	BST Iss I iss BST Iss I iss Iss Iss Iss Iss Iss Iss Iss Iss Iss I	Y - START	I 18/Sep/	verC	Cha 0 Test	or the rted By Pharmacia	Task Med 101 Phar	Descri cation macy ( macy (
Alternatively "Intervention Task retrieval complete Task retrieval complete Task retrieval complete Task retrieval Pregnant: U Acute Profile Pharmacy Task Task retrieval	r ope ss" T harge Vali eduled Data Doct/2017 Nov/2017 nknown Ambul asks [ ] asks [ ] 1	NHS:	Order Det Pedes Order O	Fo Du from Mana ails ails did on: 19/0 nerated or neg - ROUTE microgram	mulary choic ration of ther the Ta ggr dt/17 09:36:54 der for medicii : oral - tablet - ROUTE: vagi Clinic utpatient nic ion Histor	BST BSK liss BST BST and one ONL and - tablet cian: Q	Y - START	Pow 18/Sep/	verC	Cha	or the	Task Med 01 Phar	Descri cation macy ( macy (
Alternatively "Intervention Task retrieval complete Task retrieval complete Task retrieval complete Task retrieval complete Task retrieval complete Task retrieval complete Pregnant U	r ope ss" T harge Vali eduled Data deduled Data State nknown Awy2017 nknown Awy2017 nknown Awy2017 nknown asks [ ] asks [ ] 1 ]	MRN: 864360 en interventions are vis Tab in the Pharmacy M dation Discharge Dispensing Outpatient te and Time Task Status Mnemonic 09:36 BST Overdue Medication History 16:56 GMT InProcess Furosemide 16:56 GMT InProcess Misoprostol Admitted: 19/Oct/2017 09 Admitted: 19/Oct/2017 09 Admitted Date and Time Task St 19/Oct/2017 09:36 BST Overdu 28/Nov/2017 16:56 GMT InProces	Order Det eds Requests System ge DOSE: 40 r DOSE: 40 r DOSE: 800 COSE: 40 r DOSE: 40 r DOSE: 800 COSE: 40 r DOSE: 40 r	Fo Du from Mana ails d on: 19/0 nerated or ng - ROUTE microgram	the Ta ger ct/17 09:36:54 fer for medicit - ROUTE: vagi Clinic utpatient nic ion Histor	BST BSK lis BST es history nal - tablet iian: Q	Y - START	I 18/5ep/	IT 09:46/5	Cha D Test	or the	Task Med 01 Phar	Descri cation macy ( macy (