IT Dept Quick Reference Guide (QRG)



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## **ADDING AN ALERT**

1.	The only way that we can add certain alerts to the patient record is by recording them as a problem. In order for these to work well, there is a folder of key items created. Flagged alerts will display in the banner bar: **Flag/Alert** Click on this to display the alerts. Some alerts will also be indicated on opening up PM Office, but the user will need to open PowerChart to view the details. Add these via the Problems and Diagnoses page.
2.	First Click on <b>Problems and Diagnoses</b> from the main left hand menu and then, click on <b>Add</b> in the problems section.
3.	Do not search for an item, but use the folders at the bottom of the page. Click on the Alerts folder, and then select the appropriate folder. Navigate through the folders to find the alert you require then double click on it. Image: Click on the Alerts folder. Information Required information Requ
4.	It is important that you remember to 'flag' the alert in the classification section as this will then display in the banner bar.    *Classification   No flag   Accessibility   Infection Risk   No flag   Patient Preference   Patient Risk   Safeguarding   Zero Tolerance
5.	Click OK.