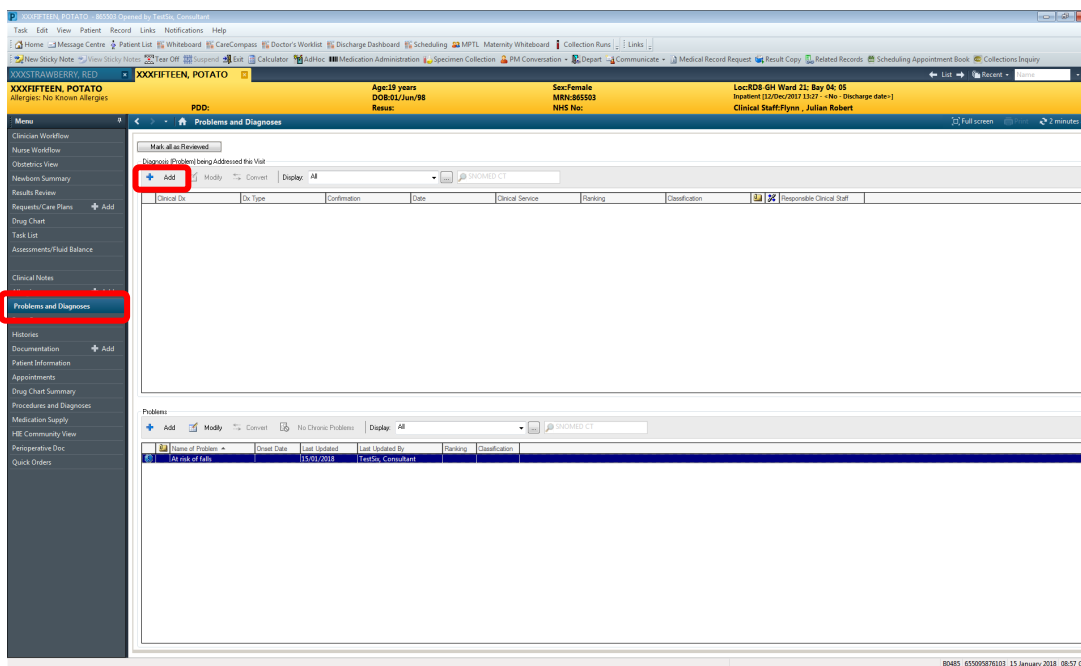


## ADDING PROBLEMS AND DIAGNOSES


**Problems:** are ongoing conditions that affect the wellbeing of the patient. These are stored across multiple encounters. They may include medical conditions & safeguarding issues.

**Diagnosis (encounter specific):** are clinical conclusions drawn from patient assessments and clinical interventions. They are specific to a particular visit or encounter with the trust.

1. Load the patients record and click the Problems and Diagnoses main menu option.



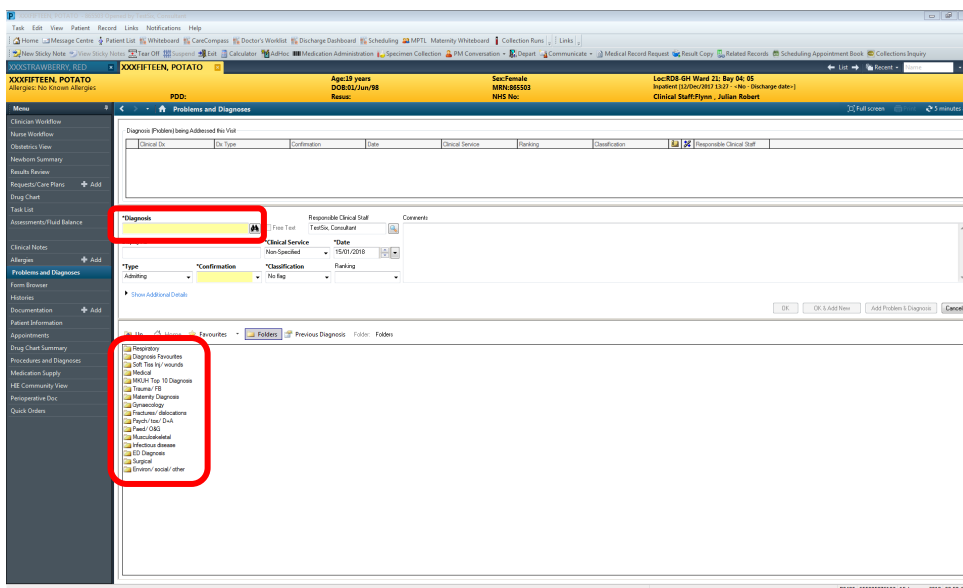
1.

2. Click the Add symbol to load up a new menu  Add


2.

3. From your new window, you can search for Diagnosis by using the menu folders or by using the binoculars.

3.



4.

To search for something specific, click the binocular icon  and type in your problem/diagnosis. (For this example we will use Dementia) Click search by name and chose the most relateable option and click OK.

The screenshot shows the 'Problems and Diagnoses' form in the eCARE system. A search dialog box is open, with 'dementia' entered in the search field. The 'Search by Name' button is highlighted with a red box. Below the search field, a list of search results is displayed, with the first result, 'Dementia' (SNOMED CT 87274019), highlighted in blue. The 'OK' button at the bottom right of the dialog is also circled in red.

5.

Complete the remaining fields on the form and click OK.

The screenshot shows the 'Problems and Diagnoses' form with the 'Dementia' entry selected. The 'Confirmation' field is set to 'Confirmed' and is circled in red. The 'OK' button at the bottom right of the form is also circled in red.

You will now see that Dementia has been added to our list of Diagnosis.

6.

The screenshot shows the 'Problems and Diagnoses' section of the eCARE system. The patient's name is 'XXXFIFTEEN, POTATO'. The diagnosis list includes 'Dementia' (Confirmed, 15/01/2018) and 'At risk of falls' (15/01/2018). The 'Dementia' entry is highlighted with a red box.

7.

Alternatively, you can search through the global folders by clicking on them to find your problem/diagnosis. Once you have found the relevant item, double click on it to populate it into the Diagnosis field.

Then follow the same steps as above to save the Diagnosis to the record (Step 5).

The diagram illustrates the search process. On the left, a folder tree includes 'Respiratory'. In the middle, a list of folders is shown with 'Respiratory' selected. On the right, a list of specific diagnoses is shown, with 'Alzheimer's disease (disorder)' highlighted. Red arrows indicate the flow from the 'Respiratory' folder to the 'Respiratory' folder list, and then to the 'Alzheimer's disease (disorder)' entry.

8. Adding problems can be done using the same method. However you will need to click the add symbol under the problems section.

The screenshot shows the 'Problems and Diagnoses' section of the eCARE system. The top part of the page displays patient information for XXXFIFTEEN, POTATO, including age (19 years), sex (Female), and MRN (865503). Below this, there is a table of existing problems and diagnoses. At the bottom of the page, under the 'Problems' section, there is an 'Add' button highlighted with a red box.

This screenshot shows the 'Problem Search' dialog box open in the eCARE system. The search term is 'safeguard'. The search results are displayed in a table with columns for Term, Code, and Terminology. The entry 'Safeguarding issues' with code '2285601000001' is highlighted with a red box. The 'OK' button at the bottom right of the dialog is also highlighted with a red box.

9.

End result will look the same.

Diagnosis (Problem) being Addressed this Visit

Clinical Dx	Dx Type	Confirmation	Date	Clinical Service	Ranking	Classification	Responsible Clinical Staff
Dementia	Admitting	Confirmed	15/01/2018	Non-Specified	No flag		TestSix, Consultant
Alzheimer's disease (disor...)	Admitting	Confirmed	15/01/2018	Non-Specified	No flag		TestSix, Consultant

Problems

Name of Problem	Onset Date	Last Updated	Last Updated By	Ranking	Classification
At risk of falls	15/01/2018	15/01/2018	TestSix, Consultant		
Safeguarding issues	15/01/2018	15/01/2018	TestSix, Consultant	Primary	Patient at risk

10.

If you need to make a change to something that has already been entered, click on the problem/diagnosis you wish to change and click **Modify**

Diagnosis (Problem) being Addressed this Visit

Clinical Dx	Dx Type	Confirmation	Date	Clinical Service	Ranking	Classification	Responsible Clinical Staff
Dementia	Admitting	Confirmed	15/01/2018	Non-Specified	No flag		TestSix, Consultant
Alzheimer's disease (disor...)	Admitting	Confirmed	15/01/2018	Non-Specified	No flag		TestSix, Consultant

Problems

Name of Problem	Onset Date	Last Updated	Last Updated By	Ranking	Classification
At risk of falls	15/01/2018	15/01/2018	TestSix, Consultant		
Safeguarding issues	15/01/2018	15/01/2018	TestSix, Consultant	Primary	Patient at risk

11. The familiar details window will appear and you can make the necessary adjustments and click OK once finished.

Diagnosis (Problem) being Addressed this Visit

Clinical Dx	Dx Type	Confirmation	Date	Clinical Service	Ranking	Classification	Responsible Clinical Staff
Dementia Reason For Visit		Possible	15/01/2018	Neurology		No flag	TestSix, Consultant
Alzheimer's disease (disor... Admitting		Confirmed	15/01/2018	Non-Specified		No flag	TestSix, Consultant

Problems

Name of Problem	Onset Date	Last Updated	Last Updated By	Ranking	Classification
At risk of falls	15/01/2018		TestSix, Consultant		
Safeguarding issues	15/01/2018		TestSix, Consultant	Primary	Patient at risk