

CANCELLING A PROBLEM OR DIAGNOSIS

Problems: are ongoing conditions that affect the wellbeing of the patient. These are stored across multiple encounters. They may include medical conditions & safeguarding issues.

Diagnosis (encounter specific): are clinical conclusions drawn from patient assessment and clinical interventions. They are specific to a particular visit or encounter with the trust.

1.

If you have added a Problem or Diagnosis to a patient's medical record and either this was done in error or the patient then goes on to tell you this was incorrect, their record must reflect this.

2.

Open up the patient record.

3.

Navigate to where your Problem/Diagnosis is added.

Name of Problem	Onset Date	Last Updated	Last Updated By	Ranking	Classification
Diabetes mellitus	14/02/2018	14/02/2018	SCR CPIS, Midwife	No flag	
Pregnancy	10/08/2018	10/08/2018	SCR CPIS, Midwife		
Respiratory disease	14/08/2018	14/08/2018	SCR CPIS, Midwife	No flag	

4.

Select the problem/diagnosis that needs cancelling (for this example we are choosing a problem) and then click **Modify** which will open up the problem as shown below.

5.

Change the relevant details which alters the status of the problem from 'Active' to 'Cancelled'.

This prompts you to put in a Cancel Reason. Select this from the drop down – for the purpose of this example, I am using Error.

It is always best practice to write a comment also as to why this is being cancelled as shown below.

6.

The screenshot shows the 'Problem' entry form. The 'Comments' field is highlighted with a red box and contains the text: "Patient gave incorrect history". Other fields include: *Problem: Diabetes mellitus, Responsible Clinical Staff: SCR CPIS , Midwife, *Confirmation: Confirmed, *Classification: No flag, *Status: Canceled, and Status date: 14/08/2018.

7.

Click when finished.

The problem will now display with a line through it.

Problems

+ Add Modify Convert No Chronic Problems Display: All SNOMED CT

Name of Problem	Onset Date	Last Updated	Last Updated By	Ranking	Classification
Diabetes mellitus	-	14/08/2018	SCR CPIS , Midwife		No flag
Pregnancy	10/06/2018	10/08/2018	SCR CPIS , Midwife		
Respiratory disease		14/08/2018	SCR CPIS , Midwife		No flag

MATERNITY, MADALYN Age: 26 years Sex: Female Loc: RDS- GH ContCMW
 Allergies: Allergies Not Recorded DOB: 15/Aug/91 MRI: 909987 Outpatient Referral FHC 4242853
 Resusc: NHS No: Clinical Staff: Moody, Lynette

Menu: Obstetrics View, Neonate Summary, Nurse Workflow, Clinician Workflow, Results Review, Requests/Care Plans, Drug Chart, Task List, Assessments/Fluid Balance, Clinical Notes, Allergies, Problems and Diagnoses, Form Browser, Histories, Documentation, Patient Information, Appointments, Drug Chart Summary, Procedures and Diagnoses, Flowchart, Medication Supply, Quick Orders, HIE Community View

Problems and Diagnoses

Match all as Reviewed

Diagnosis (Problem) being Addressed this Visit

+ Add Modify Convert Display: All SNOMED CT

Clinical Dx	Dix Type	Confirmation	Date	Clinical Service	Ranking	Classification	Responsible Clinical Staff
Diabetes mellitus			14/08/2018	SCR CPIS - Midwife		No flag	
Pregnancy			10/06/2018	SCR CPIS - Midwife			
Respiratory disease			14/08/2018	SCR CPIS - Midwife		No flag	

Problems

+ Add Modify Convert No Chronic Problems Display: All SNOMED CT

Name of Problem	Onset Date	Last Updated	Last Updated By	Ranking	Classification
Diabetes mellitus	-	14/08/2018	SCR CPIS , Midwife		No flag
Pregnancy	10/06/2018	10/08/2018	SCR CPIS , Midwife		
Respiratory disease		14/08/2018	SCR CPIS , Midwife		No flag

8.

To view the *Status of the problem or any comments, double click on the problem and it will display.

The screenshot shows the 'Problem' details form. The *Status is 'Canceled' and the Comments field contains: "14/Aug/18 09:25 BST - SCR CPIS , Midwife Patient gave incorrect history." Other fields include: *Problem: Diabetes mellitus, Responsible Clinical Staff: SCR CPIS , Midwife, *Confirmation: Confirmed, *Classification: No flag, and Status date: 14/08/2018.